

Rr 565-14605

Customer Management Risk Analyst-NYC

Major NYC financial services company is seeking a Customer Management Risk Analyst. The incumbent will be responsible for ongoing management of Charge Card customer management strategies that will drive profitable growth. Develop credit operations strategies. Responsibilities include assessing the effectiveness of existing Customer Management policies, behavior models, profitability, infrastructure and performance tracking. The successful candidate will continuously focus on the development and implementation of profitability-based customer management strategies for the Charge Card business. Identify through analysis who to contact early before they go delinquent.

The successful candidate will possess strong analytic, project management and problem solving skills and have a strong presence. The candidate must work effectively in a team environment and possess the ability to manage multiple projects. Communication skills are key given the level of interaction with Operation and Risk colleagues. The incumbent will have a proven track record of strong thought leadership and the ability to implement creative solutions to complex problems. Customer Management experience is preferred. Knowledge of SAS is a plus. SQL is preferred. Advanced degrees in a quantitative field/MBA and/or equivalent work experience are preferred.

Salary: \$85-90k

Refer to Job# 14605- email MS Word attached resume to Rita Raz, rita@analyticrecruiting.com or register online at www.analyticrecruiting.com choosing Rita Raz as your contact recruiter.